

Coronavirus (COVID-19) UPDATE 3

EFFECTIVE MARCH 24, 2020 DRIVE UP SERVICE ONLY OPEN NORMAL BUSINESS HOURS RESTRICTED LOBBY ACCESS

We want to assure you that we take the health and well-being of our community, our members, and our employees very seriously. Like you, we're closely monitoring the quickly developing effects of the Coronavirus (COVID-19) pandemic.

Given the Stay at Home Order issued by Governor DeWine, we are electing to limit access to our lobbies until **Monday, April 6th**. Access will be permitted by appointment only.

Please use our drive thru, ATM's, or our mobile banking options to conduct your everyday business needs.

**Drive-thru hours will remain 9:00 a.m. until 5:30 p.m. Monday-Friday
Drive-thru hours Saturday will remain 9:00 a.m. until 12:00 p.m.**

We will continue to monitor the COVID-19 situation and will follow guidance from public health officials and government agencies, so we can continue to support our customers and communities as needed.

NCUA Insurance Coverage

Rest assured your funds are safe and are fully insured by the NCUA up to \$250,000 per account owner and account type. Additional coverage can be available depending on how your accounts are structured.

Loan Payments

We are here to help during these uncertain times. If you're having financial difficulties or concerned about being able to make your regularly scheduled loan payment, we encourage you to contact us to discuss your circumstances. We have procedures in place to help you. We recognize that this is a fluid situation and information is changing daily. The best thing you can do under these circumstances is to keep the lines of communication open.

We're here for you

We know that we can all get through this together with patience and understanding. Our commitment to you is to be there when you need us most and we assure you we are all in this together.

Should you have any questions please call 330-493-8325.

Sincerely,
Nino Gemma, President & CEO
Stark Federal Credit Union